

FREQUENTLY ASKED QUESTIONS (FAQ)

Q: Where do I go to apply for a residential parking permit?

A: Please visit the Transportation Division located on the 4th floor of City Hall (77 Fair Drive, Costa Mesa, 92626)

Q: What are City Hall's business hours?

A: City Hall is open Monday thru Friday, 8AM to 5PM.

Q: What do I need to bring to obtain a residential parking permit?

A: Car registration and proof of address. (Photocopies and pictures of car registration are acceptable.)

Q: What is acceptable as proof of address?

A: Driver's license, car registration, proof of insurance, utility bill, mortgage statement, bank statement, rental/lease agreement, or credit card statement are all acceptable forms of proof of address.

Q: How many parking permits can I get?

A: Each qualifying address is eligible for up to 3 parking permits, per the [guidelines](#) approved by City Council in January 2016.

Q: What if I am not the registered owner?

A: As long as the vehicle is registered to a qualifying address, we can issue a parking permit.

Q: Will my parking permit allow me to park anywhere in the City?

A: No. You are only allowed to park in the residential zone that your residence is located in. [See map.](#)

Q: What if I get rid of my car or get a new car?

A: Visit City Hall and request to transfer the permit to your new vehicle and update City records.

Q: Where do I pay my parking citation?

*A: Please follow the directions on the back of the citation. **The Transportation Division DOES NOT dismiss or provide hearings for parking citations.** If the citation is from Code Enforcement, please pay your citation at the Finance Department.*

Q: If I have a disabled parking placard, do I still need a parking permit?

A: No. Your disabled placard allows you to park in the permit parking area.

Q: Who do I call if permit parking zones are not being enforced?

A: Please call the Parking Enforcement Hotline (714-754-5290) and leave a detailed message. The Transportation Division does not enforce parking permit zones or other vehicle code violations.

Q: How do I obtain guest passes?

A: Please visit the Transportation Division located on the 4th floor of City Hall (77 Fair Drive, Costa Mesa, 92626) and bring proof of address.

Q: How many guest passes do I get a year?

A: Each qualified address is eligible for a pack of 100 guest passes per year.

Q: Is my sticker parking permit still valid?

A: Sticker parking permits are valid until the Residential Parking Permit zone's first round/cycle of hanger permits expire. Zone Map

Zone A expires December 2018

Zone B expires February 2019

Zone C expires April 2019

Zone D expires June 2019

Zone E expires August 2019

Zone F expires October 2019

Q: What if I am having a party and need more guest permits?

A: You may apply for up to 25 pre-dated guest permits for special events.

CITY HALL

- Obtain parking permit
- Obtain guest passes
- Update car information
- Request for residential parking on your street

COSTA MESA POLICE DEPARTMENT

- Pay parking citation
- Contest parking citation
- Discuss parking citation
- Parking enforcement / violation